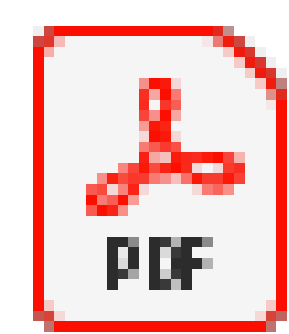


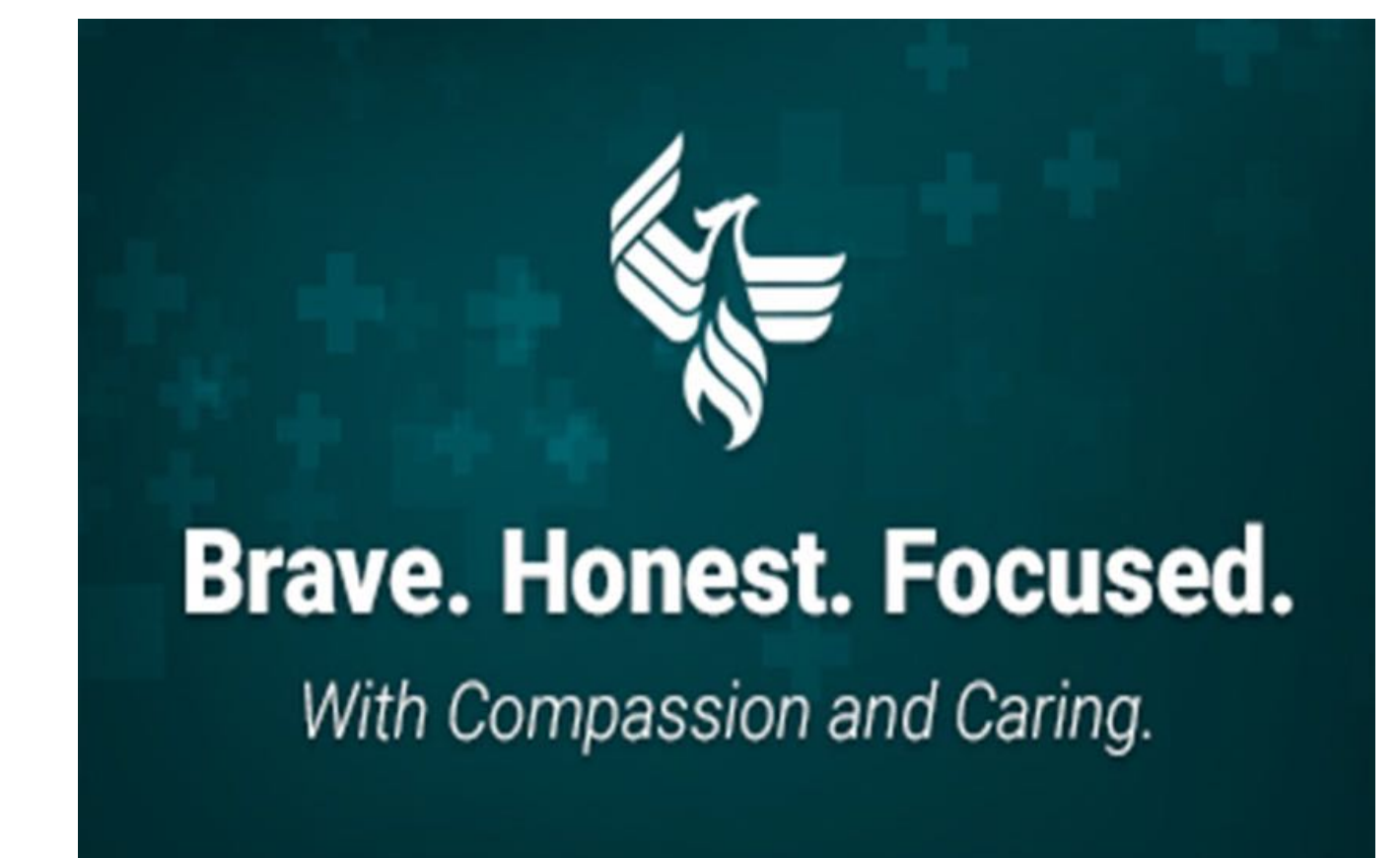
# Improving Quality through Quality Improvement

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Poster PDF



## Who we are & What we do

At the University of Phoenix College of Nursing, our DNP program educates students on collecting evidence from published current, scholarly primary research and translating that evidence into a quality improvement project that is population-based and locally implemented.



## Evaluate the Organizational Culture for the Quality Improvement Project



## Identify a Population-Based Problem

The problem may be in a formal health care setting, a community organization, or an academic program.



## Check out the Literature for Evidence of the Problem and Potential Solutions

- What evidence supports the claim that a problem exists at the site?
- Do others share this feeling? How do the “others” relate to the problem—what are their positions and their roles in the organization?
- Is the problem recognized by individuals of multiple backgrounds and professions, or are there specific aggregates that recognize or don't recognize the existence of the problem?
- Is there horizontal agreement of the existence of a problem, vertical agreement that a problem exists, both or neither?
- Who are the stakeholders and what are their roles?
- Who are the gatekeeper(s)? Is the gatekeeper something other than a person, such as a committee or department?
- What are the available resources?



- Is this a local problem or one that has been identified in multiple locations?
- Is there a pattern in where the problem has been identified?
- Have any quality improvement strategies been successful at addressing the problem? If so, how might they be used in the identified quality improvement site?
- If no strategies have been successful or none have been identified, consider the reasons why this may exist.
- How might those reasons relate or be controlled within your quality improvement project?

## Working it from Within

Once the culture of the site of the quality improvement project is understood, working within that cultural structure by following protocol, gaining access through the gatekeepers, engaging individuals, effectively utilizing resources, and evaluating the process all come together to improve quality!

