The DNP-Prepared Nurse Practitioner Improving Patient Outcomes through Executive Leadership and Quality Improvement in Federally Qualified Health Centers

Theresa Jennings, DNP, ARNP, FNP-c Emily Sinnwell, DNP, ANRP, FNP-BC, PMHNP-BC



DISCLOSURES

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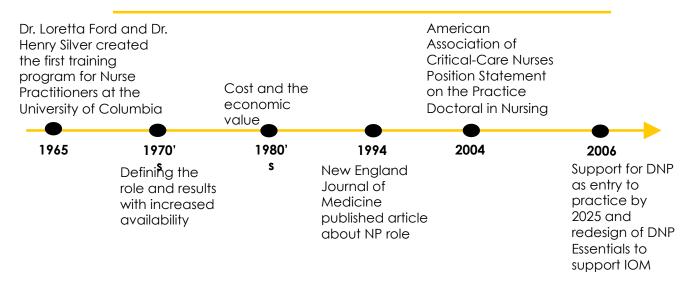


OBJECTIVES

By the end of this presentation, the participant will be able to:

- recognize the eight essentials of doctoral nursing practice as a foundation for success of the DNP prepared nurse practitioner working to improve healthcare outcomes.
- describe reasons why the Doctorate of Nursing Practice (DNP)
 prepared nurse practitioner is qualified to serve in quality
 improvement and executive leadership roles.
- list examples of how the DNP prepared nurse practitioner can improve population health outcomes through quality improvement and executive leadership roles.

DOCTORATE OF NURSING PRACTICE (DNP): HISTORY¹



DOCTORATE OF NURSING PRACTICE (DNP): COURSE WORK

"Doctoral education in nursing is designed to prepare nurses for the highest level of leadership in practice and scientific inquiry" (AACN, 2006)² 3-4 years of full-time study including summers 12 months minimum of full-time post-master's study Minimum of 1,000 hours of practice hours Final DNP Project

Core classes:

- Advanced Health/Physical Assessment
- Advanced Physiology/Pathophysiology
- Advanced Pharmacology

EXAMPLE PLAN OF STUDY: DNP-FAMILY NURSE PRACTITIONER

YEAR 1
Fall
Applied Epidemiology
Evaluating Evidence for Practice
Advanced Practice Role I: Introduction
Spring
Advanced Physiology Online
Health Systems, Finance, and Economics
Leadership and Management Essentials
Summer
Health Policy, Law, and Advocacy
Genetics/Genomics for Advanced Nursing Practice

YEAR 2

Fall
Clinical Data Management and Evaluation
Population Health for Advanced Practice
Spring
Quality and Safety
Social Determinants of Health and Health Systems Inequities

YEAR 3

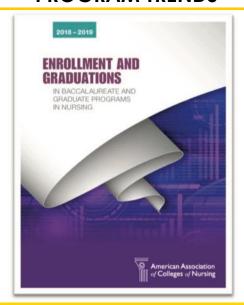
Fall	
Mental Disc	orders in Advanced Practice
Pathophysi	iology for Advanced Clinical Practice
Doctor of N	lursing Practice Project I
Spring	
Health Pror	motion and Assessment for Advanced Clinical Practice
Pharmacot	herapeutics for Advanced Practice Nursing
Advanced I	Diagnostics and Therapeutic Procedures for Primary Care
	lursing Practice Project II
Summer	
Graduate P	harmacology Specialty

YEAR 4

raii
Primary Care: Infants, Children, and Adolescents I
Primary Care: Adult and Older Individuals I
Advanced Practice Clinical Practicum I
Doctor of Nursing Practice Project III
Spring
Primary Care: Infants, Children, and Adolescents II
Primary Care: Adult and Older Individuals II
Advanced Practice Clinical Practicum II
Advanced Practice Role I: Integration
Doctor of Nursing Practice Project IV
Summer
Advanced Practice Clinical Practicum III

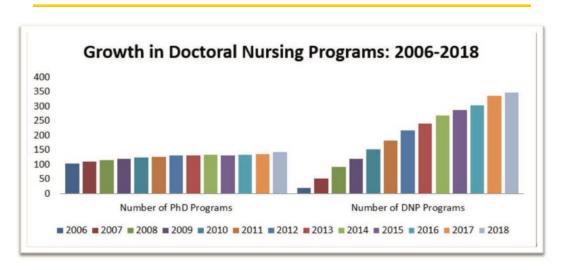


DOCTORATE OF NURSING PRACTICE: PROGRAM TRENDS³

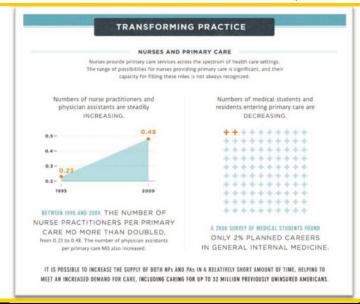




DOCTORATE OF NURSING PRACTICE: PROGRAM TRENDS⁴

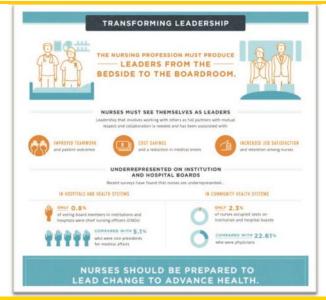


INSTITUTE OF MEDICINE REPORT: THE FUTURE OF NURSING – LEADING CHANGE, ADVANCING HEALTH⁵





INSTITUTE OF MEDICINE REPORT: THE FUTURE OF NURSING – LEADING CHANGE, ADVANCING HEALTH⁵





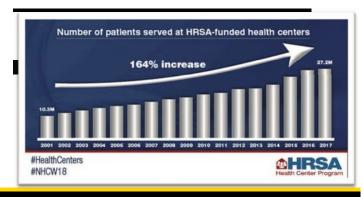
FEDERALLY QUALIFIED HEALTH CENTERS (FQHC) 6

Provide medical, behavioral health, & dental care in underserved areas

• Offers services regardless of ability to pay

Receive funds from Health Resources and Services Administration (HRSA)

- HRSA funds nearly 1,400 health centers operating approximately service delivery sites.
- More than 27 million people rely on these clinics for care





FEDERALLY QUALIFIED HEALTH CENTERS: ACUTE CARE COST SAVINGS IMPACT 6

Coordinated, comprehensive, community care

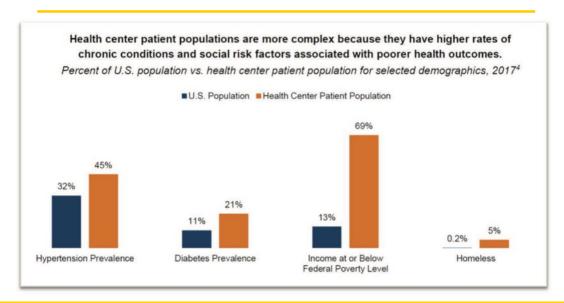
- Patient centered medical home model
- Underserved communities



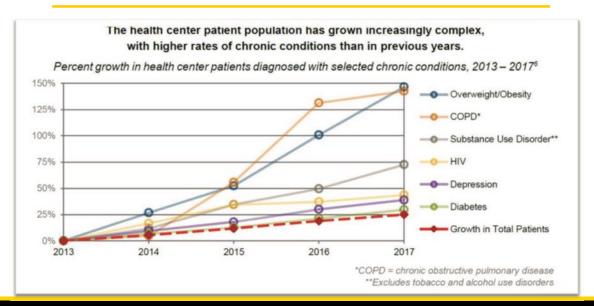
Acute Care Cost Savings Impact:

- FQHC patients had 24% lower spending across all settings
 - o 33% lower spending on specialty care
 - o 25% fewer inpatient admissions
 - o 27% lower spending on inpatient care

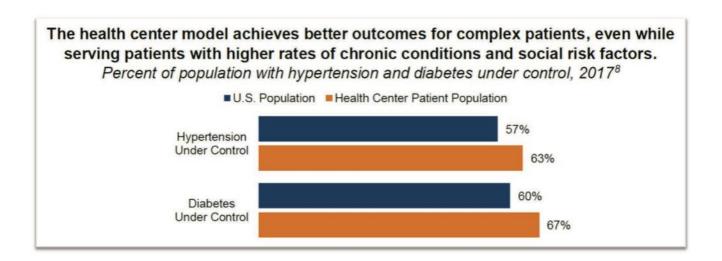
FEDERALLY QUALIFIED HEALTH CENTERS: CHRONIC CONDITIONS IMPACT 7



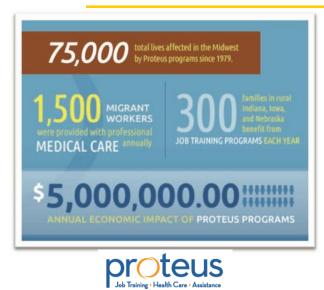
FEDERALLY QUALIFIED HEALTH CENTERS: CHRONIC CONDITIONS IMPACT 7



FEDERALLY QUALIFIED HEALTH CENTERS: CHRONIC CONDITIONS IMPACT 7



FEDERALLY QUALIFIED HEALTH CENTERS: FINANCIAL & QUALITY IMPACT











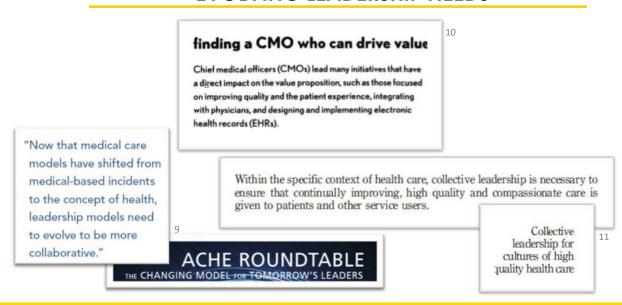




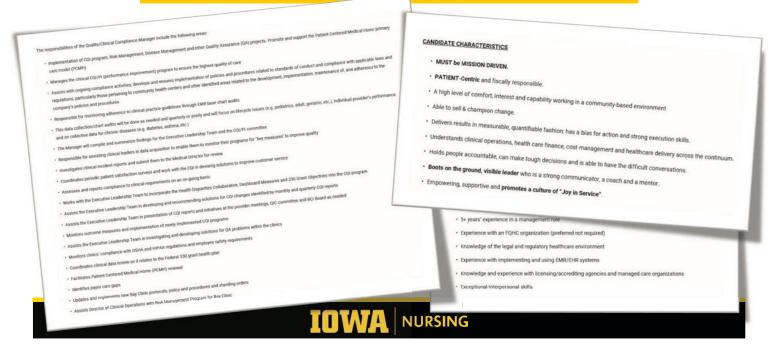
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FEDERALLY QUALIFIED HEALTH CENTERS: EVOLVING LEADERSHIP NEEDS



FEDERALLY QUALIFIED HEALTH CENTERS: LEADERSHIP NEEDS



THE DNP AND LEADERSHIP IN FEDERALLY QUALIFIED HEALTH CENTERS

Doctoral-Prepared Nurse Practitioners are educated and qualified to meet the organizational leadership needs of FQHCs

- Understand clinical needs of patients and communities
- Understand system-based quality improvement to improve clinical outcomes for complex populations
- The Eight Essentials of Doctoral Education for Advance Nursing Practice further outline the readiness of the DNP in quality improvement & executive leadership roles

call to

Action!

- o Impact population health outcomes
- o Impact future of our healthcare system

THE 8 ESSENTIALS OF DOCTORAL EDUCATION FOR ADVANCED NURSING PRACTICE ²

I. SCIENTIFIC UNDERPINNINGS

II. LEADERSHIP FOR QI

III. EVIDENCE-BASED PRACTICE

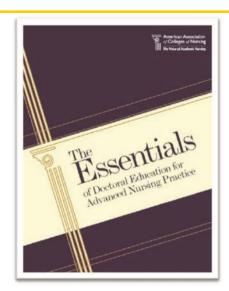
IV. INFORMATION SYSTEMS

V. HEALTH CARE POLICY

VI. INTERPROFESSIONAL COLLABORATION

VII. POPULATION HEALTH

VIII. ADVANCED NURSING PRACTICE



I. SCIENTIFIC UNDERPINNINGS FOR PRACTICE²

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

The DNP Program prepares the graduate to:

- Integrate nursing science with knowledge from ethics, the biophysical, psychosocial, analytical, and organizational sciences as the basis for the highest level of nursing practice.
- 2. Use science-based theories and concepts to:
 - Determine the nature & significance of health & health care delivery phenomena;
 - Describe the actions & advanced strategies to enhance, alleviate; and ameliorate health & health care delivery phenomena as appropriate;
 - Evaluate outcomes
- 3. Develop & evaluate new practice approaches



I. SCIENTIFIC UNDERPINNINGS FOR PRACTICE

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

DNP Coursework: pharmacology, pathophysiology, clinical practicum, quality and safety, population health





I. SCIENTIFIC UNDERPINNINGS FOR PRACTICE

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

Examining the Roles and Competencies of Nurse Leaders, Educators, and Clinicians With a Doctor of Nursing Practice at an Academic Medical Center

Esther Chipps, PhD, RN, NEA-BC
The Ohio State University Wexner Medical Center, Columbus, Ohio
The Ohio State University College of Nursing, Columbus, Ohio

Todd Tussing, DNP, CENP, NEA-BC The Obio State University College of Nursing, Columbus, Obio Obio State University Hospital East, Columbus, Obio

Ruth Labardee, DNP, RN, CNL

The Obio State University Wexner Medical Center, Columbus, Obio Mary Nash, PhD, RN, FAAN, FACHE, NEA-BC

The Ohio State University Wexner Medical Center, Columbus, Ohio The Ohio State University College of Nursing, Columbus, Ohio

Kimberly Brown, DNP, RN, NEA-BC The Ohio State University Wexner Medical Center, Columbus, Ohio

TACTICS¹³

- Include scientific theory in nursing leadership initiatives
 & discussions
- Use scientific theoreticalbased approaches
- Build clinical research teams

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II. ORGANIZATIONAL & SYSTEMS LEADERSHIP FOR QUALITY IMPROVEMENT & SYSTEMS THINKING²

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

The DNP Program prepares the graduate to:

- Develop & evaluate care delivery approaches that meet current & future needs of patient populations
- 2. Ensure accountability for quality of health care & patient safety
 - a. Use advanced communication skills to lead QI and patient safety initiatives in health care systems
 - Employ principles of business, finance, & health policy to develop and implement effective plans for practice-level and/or system-wide practice initiatives
 - c. Develop and/or monitor budgets
 - d. Analyze the cost-effectiveness of practice initiatives
 - e. Demonstrate sensitivity to diverse organizational cultures & populations, including patients and providers
- Develop and/or evaluate effective strategies for managing ethical dilemmas



II. ORGANIZATIONAL & SYSTEMS LEADERSHIP FOR QUALITY IMPROVEMENT & SYSTEMS THINKING

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE



American Organization of Nurse Executives: Nurse Executive Competencies 14

TACTICS¹³

- Fill senior level quality teams with DNPs
- Increase access to quality data
- Track DNP-led QI projects and outcomes
- Develop new nurse sensitive indicators



III. CLINICAL SCHOLARSHIP & ANALYTICAL METHODS FOR EVIDENCE-BASED PRACTICE²

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

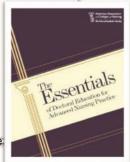
INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

The DNP Program prepares the graduate to:

- Critically appraise existing literature to determine & implement
 FBP
- 2. Design & implement processes to evaluate outcomes
- 3. Design, direct, & evaluate QI methodologies
- 4. Develop practice guidelines to improve practice and environment
- 5. Use information technology & research methods to:
 - Collect data, design database, & analyze data
 - Design evidence-based interventions
 - Predict & analyze outcomes
 - Examine patterns of behavior & outcomes
 - Identify gaps in evidence for practice
- 6. Function as practice specialist
- 7. Disseminate findings from EBP and research to improve healthcare outcomes





III. CLINICAL SCHOLARSHIP & ANALYTICAL METHODS FOR EVIDENCE-BASED PRACTICE

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

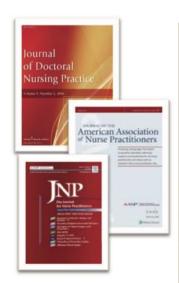
INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE



TACTICS¹³

- Include EBP emphasis within job description roles
- EBP mentors for new staff
- Formalize teaching roles with affiliated college of nursing.
- Time for scholarly activities including national presentations & publications showcasing the DNP role
- Track EBP activities with descriptions & outcomes

IV. INFORMATION SYSTEMS/TECHNOLOGY & PATIENT CARE TECHNOLOGY FOR THE IMPROVEMENT & TRANSFORMATION OF HEALTH CARE²

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

The DNP Program prepares the graduate to:

- Design, select, use & evaluate programs that evaluate & monitor outcomes
- 2. Analyze elements necessary to the selection, use and evaluation of health care information systems & patient care technology
- 3. Develop & execute data extraction from practice information systems and databases
- 4. Provide leadership in the evaluation/resolution of ethical and legal issues relating to use of information, IT, and patient care technology
- 5. Evaluate consumer health information sources





SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

IV. INFORMATION SYSTEMS/TECHNOLOGY & PATIENT CARE TECHNOLOGY FOR THE IMPROVEMENT & TRANSFORMATION OF HEALTH

CARE HRSA Data¹⁵:

- 99% of FQHCs have EHR
- Send prescriptions, safety checks, decision support, reminders
- Clinical information exchange 80%
- Patient engagement 90%
- Data collection 99%

TACTICS¹³

- Appoint DNPs as active members of EHR teams
- Involvement in technology selection related to nursing and patient care
- Participate in EHR optimization practices

V. HEALTH CARE POLICY FOR ADVOCACY IN HEALTH CARE²

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

The DNP Program prepares the graduate to:

- 1. Analyze health policies from various perspectives
- 2. Develop & implement institutional, local, state, federal, and/or international health policy
- 3. Influence policy makers through active participation on committees, boards, task forces
- Educate others regarding nursing, health policy, & patient care outcomes
- Advocate for the nursing profession within policy & healthcare communities
- Develop, evaluate, & provide leadership for health care policy that shapes health care financing, regulation, and delivery
- 7. Advocate for social justice, equity, & ethical policies



V. HEALTH CARE POLICY FOR ADVOCACY IN HEALTH CARE

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE



TACTICS¹³

- Devote time to active leadership roles in nursing organizations
- Develop mentorship programs
- Nominate colleagues for local, state, & national opportunities



VI. INTERPROFESSIONAL COLLABORATION FOR IMPROVING PATIENT & POPULATION HEALTH OUTCOMES²

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

The DNP Program prepares the graduate to:

- 1. Employ effective communication & collaborative skills in development & implementation of practice models, peer review, practice guidelines, health policy, standards of care, and/or other scholarly products
- 2. Lead interprofessional teams in the analysis of complex practice and organizational issues
- 3. Employ consultative & leadership skills with intraprofessional and interprofessional teams to create change in healthcare and complex healthcare delivery systems



VI. INTERPROFESSIONAL COLLABORATION FOR IMPROVING PATIENT & POPULATION HEALTH OUTCOMES

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SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

Competing health care systems and complex patients:
An inter-professional collaboration to improve outcomes and reduce health care costs

Lauran Hardin, MSN, RN-IE, CNL-Ab-*, Adam Kilian, MD - C, Kristin Sypteman, MSN, CANDC-d

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The Roles of Patient-Centered Medical Homes And Accountable Care Organizations in Coordinating Patient Care

Agency for Health care Research and Quality
U.S. Department of Health and Humans Services
\$40 Garket Rood

TACTICS¹³

- Educate senior administration about DNP capacity
- Create DNP-led teams of interdisciplinary professionals to create & disseminate solutions
- Increase interdisciplinary collaborative efforts

VII. CLINICAL PREVENTION & POPULATION HEALTH FOR IMPROVING THE NATION'S HEALTH²

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

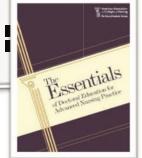
INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

The DNP Program prepares the graduate to:

- 1. Employ effective communication and collaborative skills in the development and implementation of practice models, peer review, practice guidelines, health policy, standards of care, and/or other scholarly products
- 2. Lead interprofessional teams in the analysis of complex practice and organizational issues
- 3. Employ consultative and leadership skills with intraprofessional and interprofessional teams to create change in health care and complex healthcare delivery systems



VII. CLINICAL PREVENTION & POPULATION HEALTH FOR IMPROVING THE NATION'S HEALTH

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

Patient Incentives from Payers Encourage Preventive Care Visits

Payers are turning to patient incentives in order to encourage beneficiaries to engage in preventive care visits that may keep them healthier for longer.

UNIFORM DATA SYSTEM

- Population Characteristics
- Chronic Conditions
- Preventive Services

TACTICS¹³

- Organize and lead processes related to prevention
- Provide education to support staff working to improve health outcomes
- Design new & innovative care delivery models

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VIII. ADVANCED NURSING PRACTICE²

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

The DNP Program prepares the graduate to:

- Conduct comprehensive and systematic assessment of health and illness in complex situations, incorporating diverse & culturally sensitive approaches
- 2. Design, implement, & evaluate therapeutic interventions
- 3. Develop therapeutic partnerships with patients and other professionals to facilitate optimal care and patient outcomes
- 4. Demonstrate advanced levels of clinical judgement, systems thinking, & accountability in designing, delivering, and evaluated evidence-based care
- 5. Guide, mentor, and support other nurses
- 6. Educate and guide individuals and groups through complex health and situational transitions
- 7. Use conceptual and analytical skills in evaluating links among practice, organizational, population, fiscal, and policy issues



VIII. ADVANCED NURSING PRACTICE

SCIENTIFIC UNDERPINNINGS

LEADERSHIP FOR QI

EVIDENCE-BASED PRACTICE

INFORMATION SYSTEMS

HEALTH CARE POLICY

INTERPROFESSIONAL COLLABORATION

POPULATION HEALTH

ADVANCED NURSING PRACTICE

The NP difference

Yet the long alliance between nurse practitioners and FQHCs is due to more than finances — and may benefit patients in unique ways, says Alli.

"Nurse practitioners gravitate toward healthcare for underserved populations because it's part of their culture, their mindset," she says. "Nurses are the ones who do the hand-holding, who educate, who come in after the provider is gone and say, 'Did you understand everything? Do you need help?' And so many FOHC patients need that level of care."

Many nurse practitioners grew up in the communities they serve, and so tend to have deep familiarity with the lives of their patients — what Troy Long, M.D., a population health specialist with Kaiser Permanente, calls "lived experience." They share their patients' culture and understand their challenges and strengths, he says.

And those qualities can help to keep patients engaged in their care to improve outcomes.

Andrew Van Wieren, M.D., an internist and medical director at Esperanza Health Centers, an FQHC in Chicago, agrees

"Nurse practitioners do tend to be more empathetic and mission-oriented," he says. Van Wieren also notes that, at his organization, nurse practitioners are often the most open to innovation.

"It's our NPs who champion ACO participation and take the lead in participating in e-consults," he says.

TACTICS¹³

- Teach others about DNP academic preparation
- Role modeling and education to APNs without the DNP
- Create healthy nursing practice environments
- Showcase areas of DNP practice
- Precept students

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CONCLUSIONS

- The eight essentials of doctoral nursing practice are a foundation for success of the DNP prepared nurse practitioner working to improve healthcare outcomes
- Doctorate of Nursing Practice (DNP) prepared nurse practitioners are qualified to serve in quality improvement and executive leadership roles
- DNP prepared nurse practitioners can **improve population health outcomes** through quality improvement and executive leadership roles

CONCLUSIONS

"We need to realize and to affirm anew that nursing is one of the most difficult of arts. Compassion may provide the motive, but knowledge is our only working power. Perhaps, too, we need to remember that growth in our work must be proceeded by ideas, and that any conditions which suppress thought must retard growth. Surely, we will not be satisfied in perpetuating methods and traditions. Surely, we shall wish to be more and more occupied with creating them" (Nutting, M.A, 1925) ²²

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